## 7/16/2018 10:51 AM 18CV12178

1 2 3 4 5 6 7 IN THE CIRCUIT COURT OF THE STATE OF OREGON 8 FOR THE COUNTY OF WASHINGTON 9 10 Case No. 18CV12178 CHARMION FREIFELD AND JED 11 FREIFELD, a married couple residing in FIRST AMENDED COMPLAINT AND the State of Oregon DEMAND FOR JURY TRIAL 12 Plaintiffs, (Negligence/Professional 13 Malpractice/Respondeat Superior Liability; v. Intentional Infliction of Emotional 14 Distress/Respondent Superior Liability; LEISURE SPORTS, INC., a foreign corporation; CLUBSPORT OREGON, an Sexual Assault and Battery/Respondeat 15 Superior Liability; and Loss of Consortium) assumed business name; SMG PROPERTIES OREGON LLC, 16 registered as a foreign LLC in the State of (Not subject to mandatory arbitration) Oregon; and SAMUEL GREER, an 17 individual residing in the State of Oregon Amount in controversy: \$1,780,000 18 Defendants. Filing fee authority of \$834 (ORS 21.160(1)(d)) 19 Demand for Jury Trial 20 21 Plaintiffs demand a jury trial and allege: 22 23 //// 24 25 | //// 26|| ////

(The Parties) 1 2 1. 3 4 Plaintiff Charmion Freifeld (hereinafter "Plaintiff") is an adult, female Oregon 5 resident. At all relevant times, Plaintiff was a customer, member, client, and massage 6 therapy patient of Defendant ClubSport Oregon ("ClubSport"). 7 2. 8 9 Plaintiff Jed Freifeld ("Plaintiff Jed Freifeld") is an adult, male Oregon resident. At 10 all relevant times, Plaintiff Jed Friefeld was and is the legal husband of Plaintiff. At all 11 relevant times, Plaintiff Jed Freifeld was a customer, member, and client of Defendant 12 ClubSport. 13 14 3. 15 At all relevant times, Plaintiff and Plaintiff Jed Freifeld were engaged in a marriage of 16 17 mutual support, care and companionship. 18 4. 19 On information and belief, at all relevant times, Defendant Leisure Sports, Inc. 20 ("Leisure Sports"), is a foreign corporation licensed to do business in Oregon and conducting 21 22 regular and sustained business activity within the State of Oregon. Upon information and 23 belief, at all relevant times, Leisure Sports operated ClubSport. 24 25 26

Upon information and belief, at all relevant times, SMG Properties Oregon, LLC ("SMG"), was registered in Oregon as a foreign limited liability company with its principal place of business in Tigard, Oregon. Upon information and belief, at all relevant times, SMG was licensed to do business in Oregon, and conducting regular and sustained business activity in Oregon. Upon information and belief, at all relevant times, SMG was the owner of Defendant ClubSport.

6.

Upon information and belief, Defendant ClubSport is operating in Washington County, Oregon as an assumed business name, owned by SMG. Upon information and belief, ClubSport is an athletic facility and sports complex in Tigard, Oregon. ClubSport offers massage therapy and has licensed massage therapists on staff.

7.

At all times throughout this complaint, Leisure Sports, SMG, and ClubSport will be referred to collectively as "ClubSport".

8.

On information and belief, at all relevant times, Defendant Samuel Greer was an adult, male Oregon resident who was licensed by the Oregon Board of Massage Therapists to provide massage therapy.

On information and belief, at all relevant times, Greer was employed by ClubSport for the purposes of providing massage therapy to massage patients, clients, and members of ClubSport.

(Common Allegations Against All Defendants)

10.

This complaint arises out of what was supposed to be a therapeutic massage that Plaintiff received by Greer at ClubSport on or about October 17 or October 18, 2017.

11.

At all relevant times, on information and belief, Greer was employed by ClubSport for the purpose of providing ClubSport's members with massage services. (Greer and ClubSport will be known collectively as "Defendants".) Plaintiff made an appointment with ClubSport for a massage because she was recovering from an athletic injury to her calf muscle. She wanted some relief from the pain in her calf area. She discussed this with a massage scheduler at ClubSport. The massage scheduler at ClubSport recommended, directed, and encouraged Plaintiff to see Greer and said that Greer would be "a really good" choice for Plaintiff's calf injury. Plaintiff trusted ClubSport's recommendation and made a massage appointment with Greer.

26|| ///

12

13

14

15

16

17

18

20

21

22

23

24

25

26

The position of massage therapist is a position of trust in which the massage therapist is alone with massage patients, and ClubSport recommended Greer to Plaintiff and placed Greer in this position of trust, knowing that customers, members, massage therapy patients, and clients of ClubSport would be alone with Greer and vulnerable, both physically and emotionally, during massages with Greer at ClubSport. This trust made Plaintiff particularly susceptible and vulnerable to Greer.

13.

At all relevant times, Greer was: acting as an employee of, subject to the control of, acting within the course and scope of his employment for, acting on behalf of, and acting as an agent of, ClubSport. Plaintiff's massage with Greer took place on the premises of ClubSport in Tigard, Oregon.

14.

At all relevant times, ClubSport had the right and the ability to control Greer, including controlling the level and degree of a female patron's bodily areas subject to treatment. At all relevant times, ClubSport is vicariously liable for the acts and omissions of its employees, agents or apparent agents, specifically including Greer.

15.

Plaintiff told Greer that the purpose of the massage was to relieve pain and tension in her injured calf muscle. However, once Greer began the massage, he started moaning and

Telephone: 503-740-7608

groaning and making statements like, "Oh that feels so good" and "Ooooh, yeah, right there" ("the statements"). The moaning, groaning, and the statements continued throughout the entire massage. Although Plaintiff stated to Defendants that the sole purpose of the massage was to address the issues in her calf and mentioned no other body parts, Greer told Plaintiff that her pubic bone was out of place. Greer pulled Plaintiff's underwear down, exposing her pubic area and her pubic hair--an intimate part of her body ("the area"). Greer placed one of Plaintiff's hands on the area and on Plaintiff's vagina, and then placed his hand on her hand, and began massaging the area and Plaintiff's vagina while moaning and groaning. Greer then stated that Plaintiff had "ribs out of place" and that he was going to "adjust" her ribs. Using that statement as a pretext, he began fondling, rubbing, massaging, and touching the sides of both of Plaintiff's breasts while continuing to moan and groan and make the statements. When the massage finally concluded, Greer told Plaintiff to that she should 'massage" her "pubic area" at her leisure to "realign" her pubic bone. The unreasonable and wrongful conduct by Greer described in this Paragraph will hereinafter be referred to as the "sexual battery". At all relevant times, Plaintiff never consented to the sexual battery by Greer.

16.

At all relevant times, Greer's sexual battery of Plaintiff resulted from the employment-related conduct as a licensed massage therapist at ClubSport. Greer used the massage to accomplish his sexual battery of Plaintiff. Greer's massage was: (1) committed in direct connection with, and for the purposes of, fulfilling Greer's employment and agency with ClubSport; (2) committed within the time and space limits of his employment and

| I  |   |  |
|----|---|--|
| 1  | agency as massage therapist; (3) done directly in the performance of his duties as a massage    |  |
| 2  | therapist; (4) generally actions of a kind and nature that Greer was required to perform as a   |  |
| 3  | massage therapist for ClubSport; (5) performed with an intent to serve ClubSport; (6) on        |  |
| 4  | ClubSport's premises; and (7) was done at the direction of, and pursuant to, the power vested   |  |
| 5  | in him by ClubSport.  |  |
| 6  |   |  |
| 7  | 17.   |  |
| 8  | At all relevant times, Greer was motivated, at least partially, by a purpose to serve           |  |
| 9  | ClubSport.  |  |
| 11 |   |  |
| 12 | 18.   |  |
| 13 | Plaintiff, while undressed to her underwear and engaged as a massage therapy patient            |  |
| 14 | and client of Greer, a ClubSport licensed massage therapist, was in a uniquely emotionally      |  |
| 15 | and physically vulnerable position. Plaintiff and Plaintiff Jed Freifeld trusted Defendants to: |  |
| 16 | keep Plaintiff safe from harm, act reasonably, and avoid injury to Plaintiff.                   |  |
| 17 |   |  |
| 18 | 19.   |  |
| 19 | Greer's job at ClubSport as a licensed massage therapist led to and/or resulted in the          |  |
| 20 | sexual battery of Plaintiff.  |  |
| 21 |   |  |
| 22 | 20.   |  |
| 23 | Upon information and belief, Greer used his unique position of trust over Plaintiff in          |  |
| 24 | order to obtain unwanted and non-consensual sexual gratification for himself and to subject     |  |
| 25 | Plaintiff to the sexual battery and to subject Plaintiff to harmful and offensive physical and  |  |
| ∠0 | 1 rament to the sexual buttery and to subject training to nathral and offensive physical and    |  |

auditory sexual contact, all of which caused Plaintiff's injuries and damage as described 2 more fully herein. 3 21. 4 5 As a result of the sexual battery by Greer, Plaintiff has suffered severe emotional and 6 psychological damage, all to her non-economic damages of \$750,000. 7 22. 8 9 As a further result of the sexual battery by Greer, Plaintiff has incurred or will incur 10 costs for counseling, psychiatric and psychological medical treatment all to her economic 11 damages in the approximate amount of \$250,000. 12 13 23. 14 As a result of the sexual battery of Plaintiff by Greer and the conduct of ClubSport 15 and Greer as set forth above, Plaintiff Jed Freifeld has suffered the loss of society, company, 16 cooperation, companionship, support, aid in every conjugal relation, and material services of 17 his wife. Plaintiff Jed Freifeld's loss society, company, cooperation, companionship, 18 support, aid in every conjugal relation, and material services of his wife is continuing. 20 24. 21 As a result of the loss of society, company, cooperation, companionship, support, aid 22 in every conjugal relation, and material services of his wife, Plaintiff Jed Freifeld has 23 suffered loss of consortium damages in the amount of \$530,000. 24 25 26

FIRST CLAIM FOR RELIEF 1 Against Defendants ClubSport only, by Plaintiff 2 Negligence/Professional Malpractice/Respondeat Superior Liability 3 25. 4 5 Plaintiff realleges and incorporates by reference paragraphs 1 through 24, above. 6 26. 7 8 ClubSport invited and helped establish a professional therapist-client/massage 9 therapist-patient relationship between Plaintiff and ClubSport's employee Greer. 10 27. 11 12 The relationship between a professional massage therapist and a massage patient is a 13 unique relationship wherein the massage patient is physically and emotionally vulnerable. 14 While lying down and in a state of undress typical of massage patients, Plaintiff was 15 physically and emotionally vulnerable during the sexual battery. 16 17 28. 18 19 As part of his employment duties, Greer created a professional therapist-20 client/professional therapist-patient relationship with Plaintiff. Specifically, Plaintiff placed 21 her body in Greer's control, and was placed in a position of reliance upon Greer. As a result 22 of that special, professional relationship, Greer had a general duty to Plaintiff to: avoid 23 creating a danger to his massage patients such as Plaintiff, not unreasonably expose massage 24 patients such as Plaintiff to a foreseeable risk of harm, ensure Plaintiff's safety during the 25 massage, act reasonably, act professionally, avoid touching Plaintiff in a physically

inappropriate manner, and avoid making sexual noises (such as moaning and groaning) and 2 sexually inappropriate remarks in the context of a massage session. 3 29. 4 5 Greer breached those duties, as alleged above, resulting in reasonably foreseeable 6 injuries to plaintiffs as set forth herein. 7 30. 8 9 As a result of the breach of those duties, Plaintiff has incurred the damages set forth 10 in Paragraphs 21 and 22 above. 11 12 31. 13 ClubSport is strictly and vicariously liable, as set out in the paragraphs above, for 14 Plaintiff's damages, as set out in Paragraphs 21 and 22 above, as a result of placing Greer in 15 a position of trust. The professional malpractice and wrongful conduct by Greer was the 17 culmination of a series of acts stemming from and causally related to his employment duties. 18 32. 19 20 Defendants ClubSport knew or should have known that sexual battery was a risk to 21 massage patients and that the sexual battery of a massage patient by a massage therapist 22 could occur because, upon information and belief, prior to the sexual battery of Plaintiff, at 23 least one other massage patient was sexually battered by a ClubSport massage therapist, at 24 the same ClubSport location ("the prior sexual battery"). 25 26

Page 11–FIRST AMENDED COMPLAINT

ClubSport has a duty to protect Plaintiff as a business invitee to prevent, or warn her of, foreseeable dangers. ClubSport's duties to Plaintiff include, but are not limited to, a duty to: take significant action to safeguard ClubSport's massage patients such as Plaintiff; warn against general risks, including the risk of sexual battery and/or inappropriate sexual touching by a massage therapist; use due care for Plaintiff's safety; avoid creating a danger to its massage patients; avoid unreasonably exposing its massage patients to a foreseeable risk of harm; formulate, effectuate, and/or enforce policies to prevent and/or minimize the risk of sexual battery to massage patients by its agents, servants, employees or others within its control or right to control; take reasonable steps to change its protocol in regard to massage patients; train Greer so as to prevent him for engaging in inappropriate sexual behavior with its patients; act reasonably; protect against risks of harm, including the risk of harm posed by ClubSport's employees; and act professionally.

34.

Reasonable persons in ClubSport's position would have foreseen a risk to Plaintiff's safety of the kind of harm that befell her. Upon information and belief, ClubSport exposed Plaintiff to a danger that ClubSport knew or should have known about because of the prior sexual battery, creating an unreasonable risk of harm to Plaintiff. ClubSport's actions and/or failure to act reasonably created a foreseeable risk of the harm suffered by Plaintiff. As a massage patient, Plaintiff was in the class of individuals at risk of harm, specifically sexual battery, from a massage therapist. The type of harm that befell Plaintiff, sexual battery, was within the class of harms at risk. Upon information and belief, the harm that befell Plaintiff

| - 1    | 1  |
|--------|--|
| 1      | was the same harm of which ClubSport was aware, and the sexual battery of Plaintiff was    |
| 2      | therefore reasonably foreseeable to ClubSport. The link between ClubSport's negligent      |
| 3      | conduct and the actual harm that befell Plaintiff was direct: upon information and belief, |
| 4      | ClubSport knew or should have known that there was a risk that Plaintiff could be sexually |
| 5      | battered by another one of ClubSport's massage therapists at the same ClubSport location   |
| 6<br>7 | because of the prior sexual battery.   |
| 8      | 35.  |
| 9      |  |
| 10     | ClubSport failed in its duty to protect Plaintiff as a business invitee to and/or to       |
| 11     | prevent foreseeable dangers from harming Plaintiff and/or warn her of foreseeable dangers, |
| 12     | as outlined in Paragraphs 25-34, above.  |
| 13     |  |
| 14     | 36.  |
| 15     | ClubSport's unreasonable actions as alleged above caused Plaintiff's damages as            |
| 16     | alleged above in Paragraphs 21 and 22.   |
| 17     |  |
| 18     | SECOND CLAIM FOR RELIEF Against Defendants ClubSport and Greer, by Plaintiff               |
| 19     | Intentional Infliction of Emotional Distress/Respondeat Superior Liability                 |
| 20     |  |
| 21     | 37.  |
| 22     | Plaintiff realleges and incorporates by reference paragraphs 1 through 36, as set forth    |
| 23     | above.   |
| 24     | 38.  |
| 25     | Upon information and belief, Greer knowingly and intentionally caused severe               |
| 26     |  |

| 1                               | emotional distress to Plaintiff when he sexually battered Plaintiff in the course of a massage.               |
|---------------------------------|---|
| 2                               | Plaintiff did in fact suffer severe emotional distress as a result of this sexual contact, and the            |
| 3                               | sexual touching of a massage patient is beyond the bounds of all socially tolerable conduct.                  |
| 4                               | Furthermore, Samuel Greer, Plaintiff's massage therapist, had a special duty to refrain from                  |
| 5                               | touching Plaintiff sexually.  |
| 6<br>7                          | 39.   |
| 8                               | As a result of Samuel Greer's intentional infliction of emotional distress, Plaintiff has                     |
| 9                               | suffered and continues to suffer damages as set out in Paragraphs 21 and 22, above.                           |
| 10                              | 40.   |
| 11                              | Defendants ClubSport are strictly and vicariously liable, as set out in Paragraphs 25                         |
| 12                              | through 35, above, for Plaintiff's damages set out in Paragraphs 21 and 22 above, as a result                 |
| 13                              | of Greer's intentional infliction of emotional distress because ClubSport placed Greer in a                   |
| 14                              | position of trust, and the intentional infliction of emotional distress was the culmination of a              |
| 15                              | series of acts stemming from and causally related to his employment duties as a massage                       |
| <ul><li>16</li><li>17</li></ul> | therapist.  |
| 18                              | 41.   |
| 19                              |   |
| 20                              | As a result of ClubSport's intentional infliction of emotional distress, Plaintiff has                        |
| 21                              | suffered and continues to suffer damages as set out in the paragraphs above.                                  |
| 22                              | THIRD CLAIM FOR RELIEF  |
| 23                              | Against Defendants ClubSport and Greer, by Plaintiff Sexual Assault and Battery/Respondeat Superior Liability |
| 24                              | 42.   |
| 25                              | Plaintiff reallages and incorporates by reference Deregraphs 1 through 41, shows                              |
| 26                              | Plaintiff realleges and incorporates by reference Paragraphs 1 through 41, above.                             |

| 4 | 3 |  |
|---|---|--|
|   |   |  |

25

26

Upon information and belief, Samuel Greer, without consent of Plaintiff, intentionally sexually assaulted Plaintiff, and/or caused an imminent apprehension of such contact, as alleged above. This constituted harmful and offensive touching of Plaintiff and/or imminent apprehension of such contact.

44.

As a result of Samuel Greer's intentional harmful and offensive touching, Plaintiff has suffered and continues to suffer damages as set out in Paragraphs 21 and 22, above.

45.

Samuel Greer is liable for these damages, and Defendants ClubSport are strictly and vicariously liable, as set out in Paragraphs 25 through 35 above, for Plaintiff's damages, set forth in Paragraphs 21 and 22 above, as a result of Samuel Greer's sexual battery because Defendants ClubSport placed Samuel Greer in a position of trust, and the sexual battery was the culmination of a series of acts stemming from and causally related to his employment duties.

## FOURTH CLAIM FOR RELIEF

Against Defendants ClubSport only, by Plaintiff Jed Freifeld Loss of Consortium

46.

Plaintiff Jed Freifeld re-alleges and incorporates Paragraphs 1-45, above.

Telephone: 503-740-7608

| - 1 | $\overline{}$ |
|-----|---------------|
| 71  | •             |
|     |               |

| 1  |                          |
|--|--------------------------|
| 2  | Defendants are           |
|  |                          |
| 4  | Charmion Freifeld, dire  |
| 5  |                          |
| 6  |                          |
| 5<br>6<br>7<br>8                           | Defendants are           |
| 8  |                          |
| 9  |                          |
| 10   | As a result of D         |
| 11   | alleged above.           |
| 12   |                          |
| 13   | RESERVATION OF           |
| 14   |                          |
| 15   |                          |
| 16   | Plaintiff and Pla        |
| 17   | complaint to add a claim |
| 18   |                          |
| 19   | WHEREFORE,               |
| 20   |                          |
| 21   | Defendants as follows:   |
| 22   | 1. On Pla                |
| <ul><li>22</li><li>23</li><li>24</li></ul> | damag                    |
| 24   | to be o                  |
| I  |                          |

26

Defendants are liable for torts that caused Plaintiff Jed Freifeld's spouse, Plaintiff Charmion Freifeld, direct physical injury.

48.

Defendants are liable for torts that caused Plaintiff severe emotional distress.

49.

As a result of Defendants' tortious actions, Plaintiff Jed Freifeld suffered damages as alleged above.

## RESERVATION OF THE RIGHT TO MOVE THE COURT TO AMEND TO ADD A CLAIM FOR PUNITIVE DAMAGES

50.

Plaintiff and Plaintiff Jed Freifeld reserve the right to move the court to amend this complaint to add a claim for punitive damages against Defendants under ORS 31.725.

WHEREFORE, Plaintiff and Plaintiff Jed Freifeld pray for judgment against

- 1. On Plaintiff's First, Second and Third Claims for Relief, noneconomic damages for Plaintiff in the amount of at least \$1,000,000, the exact amount to be determined by the jury at the time of trial;
- 2. On Plaintiff's First, Second and Third Claims for Relief, economic damages

| 1  |  |  |  |  |
|----|--|--|--|--|
| 2  | CERTIFICATE OF SERVICE   |  |  |  |
| 3  |  |  |  |  |
| 4  | I certify that I served the foregoing FIRST AMENDED COMPLAINT on the following attorneys by the method indicated below on the 16 <sup>th</sup> day of July 2018: |  |  |  |
| 5  | Attorneys for Defendant ClubSport, et al.:  Via First Class Mail Kenneth J. Abere, Jr.   |  |  |  |
| 6  | Lewis Brisbois Bisgaard & Smith LLP Via Hand-Delivery 888 SW Fifth Avenue, Suite 900   |  |  |  |
| 7  | Portland, Oregon 97204-2025  ken.abere@lewisbrisbois.com   |  |  |  |
| 8  |  |  |  |  |
| 9  | Attorney for Samuel Greer: Via First Class Mail  |  |  |  |
| 10 | Connie Elkins McKelvey LINDSAY HART, LLP  ——— Via Hand-Delivery  |  |  |  |
| 11 | 1300 SW 5TH AVENUE, SUITE 3400<br>  PORTLAND, OR 97201-5640  |  |  |  |
| 12 | cmckelvey@lindsayhart.com  |  |  |  |
| 13 |  |  |  |  |
| 14 |  |  |  |  |
| 15 | By s/ Kristin L. Olson KRISTIN L. OLSON  |  |  |  |
| 16 | OSB #031333<br>E-Mail: kolson@olsonbrooksby.com  |  |  |  |
| 17 | Telephone: (503) 740-7608  |  |  |  |
| 18 | Trial attorney   |  |  |  |
| 19 | SCOTT A. BROOKSBY  |  |  |  |
| 20 | OSB #950562<br>E-Mail: sbrooksby@olsonbrooksby.com   |  |  |  |
| 21 | Telephone: (503) 290-2420  |  |  |  |
| 22 | Attorneys for Plaintiffs   |  |  |  |
| 23 |  |  |  |  |
| 24 |  |  |  |  |
| 25 |  |  |  |  |
| 26 |  |  |  |  |